

CensorNet Email Filtering & Management

Provide Internet access on your terms



CensorNet MailSafe

CensorNet™ MailSafe ensures business continuity and compliance whilst effortlessly removing unwanted and unsafe e-mail messages before they reach your network, even in the event of a local e-mail server failure.

- Protection
- Compliance
- Archiving
- Image Management

Protection

CensorNet™ MailSafes' protection provides a first line of defence against all email threats including viruses, spam, malware, denial of service attacks and directory harvesting. Businesses are further protected against legal action with image and content filters.

- 99% spam detection rate
- 100% protection from known viruses
- Read important e-mail even if your mail server breaks down.
- Protection to new outbreaks - the 'Zero Hour'
- Protection from Denial of Service Attack (DOS)
- Protection from Directory Harvest Attack (DHA)
- Protection of company reputation with outbound virus filters
- Managed service 24x7 - no hardware, no software, no maintenance, no hassle, lower costs
- Total visibility, reporting, audit and control of service via web control panel
- Rapid, risk free service connection

Compliance

Using the VClouds rules engine couldn't be simpler. It is designed with easy administration in mind and simply asks the administrator to select a condition and an action.

For example, the Administrator could create a rule to look for Patient Care Record Numbers by choosing the condition 'email contains' 'Patient Care Record No' and the Action 'save copy in quarantine' as well as 'send to notification to admin' and 'deliver'.

The options are almost endless and it is one of the most complete systems on the market.

Archiving

With an in-built Archiving engine, the VClouds Email Management solution easily allows a business to retain a copy of either external only email, or both internal and external email online for up to seven years.

The VClouds system allows Administrators to specify different categories of users to archive and for how long. Moreover, users can access their own Archive, on a permission basis, but cannot delete items.

Allowing users to access their own Archive is an effective way of allowing them to retrieve deleted emails from the on-site email system.

Image Management

Working with industry leaders Image Analyzer, VClouds offers exceptional quality in Image Identification and Management.

The VClouds system not only allows you to identify either suspected High Risk, or Low Risk images, it allows you to create rules around how to handle emails that include such images.

With actions such as Quarantine, Copy in Quarantine but deliver, re-route to administrator, notify administrator, notify sender/recipient, tag the subject and append text, plus many more, the VClouds Image Management module is one of the most granular products available today.

Webmail

The VClouds Webmail system is a fully functioning online copy of all external email.

When combined with Archiving, it allows access to historical internal email as well. The Webmail system has all of the functionality required from a business system, such as spell check and rich text editing.

The system is designed to be used as a business continuity option so that users can still access their historical email and can send and receive email even whilst the in-house email server is in a failed state.

Anti-Spam

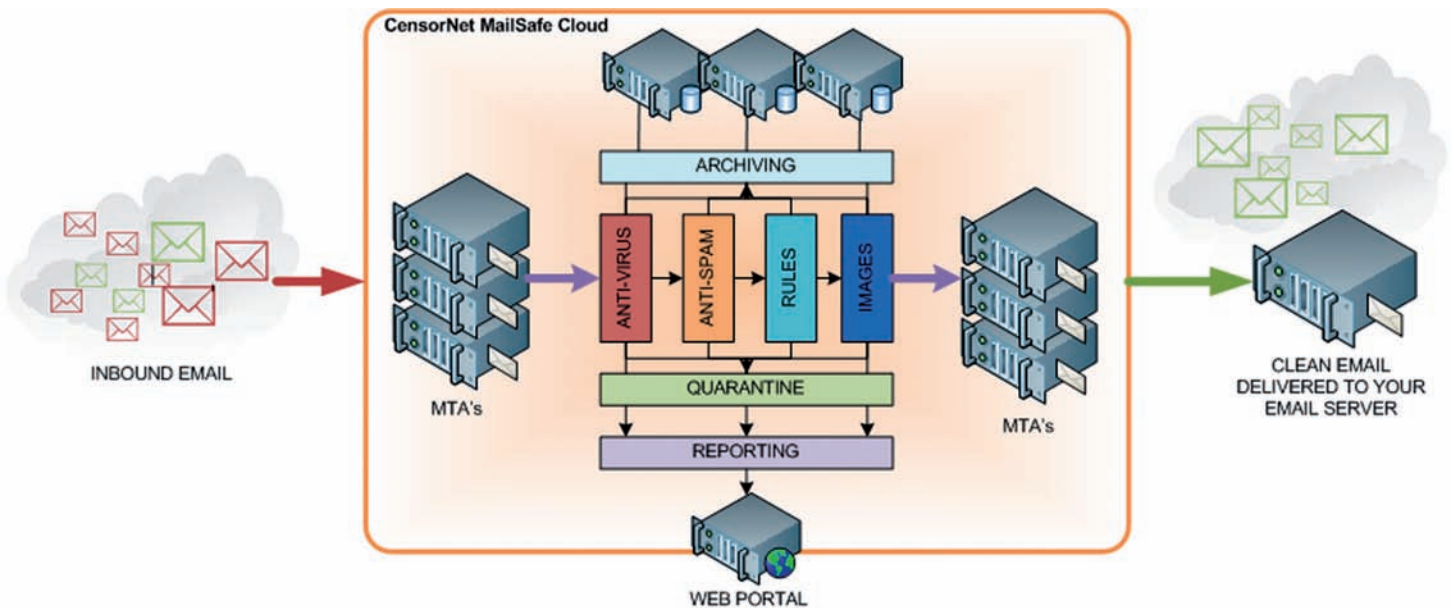
VClouds offers its own Anti-Spam technology and IP reputation services coupled with third party plug-ins from anti-spam vendors around the globe. Offering 99% spam detection, the VClouds system blocks 99% of known spam, and quarantines what the system intelligently decides is possible spam.

The user is notified in a daily report in their email alerting them to quarantined spam. The user can, right from the email, deliver the quarantined mail, login in to the system for further information or can simply safe list the sender to prevent future quarantines from that sender.

Management

The content monitoring facilities are capable of providing exceptional control over all incoming and outgoing messages. The service allows control of where messages are sent to and how they should be treated.

- **Inbound and outbound management**
- **Company Audit Centre** for complete visibility on company e-mail
- **Protection of valuable intellectual property** via dictionary filtering
- **Protection for staff**, delivering a 'duty of care'
- **Filtering** based on size, words, identity, time, source, destination, attachment type
- **The ability to quarantine, delete, copy or redirect** messages
- **Alerts** to an administrator, sender or recipient
- **Append signatures automatically**



Anti-Virus

The Anti-Virus offering from VClouds is one of the most complete solutions on the market. It offers both signature based virus scanning, working from known viruses, as well as zero-hour threat detection.

This 'zero hour' approach identifies emails as they spread globally and look at the spread of specific emails and types of emails, rather than their content.

This approach makes for much quicker identification of the spread of virus.

Reporting & Auditing

The VClouds system comes with a complete Email Audit Center allowing the Administrator to track a single mail right down to the SMTP conversation with the receiving email server.

This allows for a complete email troubleshooting solution. Moreover, the system carries a full Event Viewer so that Administrator can see when users logged in to the system, what they did and when they did it.

Archiving

The archiving solution has been designed so that organisations can not only meet the strictest compliance requirements, but exceed them for greater benefit. Secure storage and indexing of data with real-time data replication means that legal discovery requirements are met and that organisations can effortlessly retrieve business critical information at any time.

- **Enable archiving** for single/multiple users.
- **Read only archive access** for end users
- Simplify **archiving & compliance** strategy
- **Extract all e-mails** for a given search criteria
- **Ensure regulatory compliance**
- **Obtain rapid and easy access** to data
- **Guarantee email security**, privacy & integrity
- **Independent of email platform**