

Large US Corporate installs CensorNet

CLIENT - First American Bank

First American is an Illinois-chartered, privately held, full-service bank with nearly 50 Chicago area locations and more than \$2.5 billion in assets. The company's strength and stability that comes from a consistent, diversified earnings stream, strong internal equity generation, sound asset quality, and a liquid and conservative balance sheet.

For over 30 years, First American has been putting the customer first - with personal attention, superior solutions and financial expertise. For over 30 years, First American has been putting the customer first - with personal attention, superior solutions and financial expertise. Financial well-being is the first priority at First American. The bank provides big bank financial services combined with the personal attention only a local community bank can provide.



CensorNet has far exceeded First American Bank's expectations for our Web filtering needs. Technical support is top notch, their quick response times are second to none, and their willingness to modify and add features will keep us customers for a long time!!

Specific Requirements

- Provide Web filtering based on HR Internet Policies
- Provide Security from outside sources
- Maximum uptime
- An easy to use solution, easy to install, maintain
- Top Notch Customer Support
- Provide flexible content filtering
- Detailed reporting based on username, server and / or workstation

The CensorNet™ solution

CensorNet provided First American Bank with a virtualised web security solution to replace their existing hardware appliance based system. This reduced the total cost of ownership and was in line with the banks' strategy for virtualisation - to consolidate resources, save energy and reduce costs.

First American Bank have a large network which incorporates Citrix based systems so it was important that CensorNet Professional could identify and control Citrix clients based on the user logged in rather than the IP address. Ease of use, fast reporting and performance were all key factors in the decision for the bank to switch to CensorNet Professional.

The Results

When we engaged in conversation with CensorNet we were a bit sceptical that a small shop could meet the needs of our bank. After talking and discussing our needs CensorNet stepped up and provided a solution very comparable to what our previous vendor had provided us at a fraction of the price. What really won us over was the TOP NOTCH customer and technical support. Tim, Dan, Neil and team were very understanding to First American's specific needs and addressed them by adding content and features as we needed.



Feedback

'CensorNet has far exceeded First American Bank's expectations for our Web filtering needs. Technical support is top notch, their quick response times are second to none, and their willingness to modify and add features will keep us customers for a long time!! Customer Service and Sales team is friendly and is very capable of meeting if not exceeding any companies' specific needs.'

First American Bank, www.firstambank.com