



“I really like that it does not take the tech team time or internal resources to manage. The employees don’t even consider it a hassle as they have their phones on them anyway, and it’s quick and convenient.”

Philip Venzke CIO & VP at Forward Financial Bank

Forward Financial Bank was established in 1919 and has had a long tradition of being a highly community-focused financial institution. The bank’s first priority is to find the best solutions for their clients and to help them thrive. Now, they have found the best way to effectively protect their clients’ sensitive financial data with CensorNet’s Multi-Factor Authentication Solution.

Background and challenges

Forward Financial Bank has a long tradition of helping the community. This is a very important part of the bank’s culture, and all their employees do volunteer work on the side. The bank also sponsors sports at the local high school and offers money market accounts through which interest earnings can be donated towards preferred charities.

The bank wants to keep their clients’ financial data secure while also giving their employees the opportunity to work from home without burdening IT with the heavy management of a cumbersome security solution.

Choosing CensorNet’s solution

Philip Venzke, CIO & VP, Forward Financial Bank, recalls when the bank used to have a token-based solution. It was very expensive and required a lot of management and a lot of hand-holding with the users. The interface was unintuitive, and the hardware tokens were difficult to manage and would expire, so the IT department constantly had to order more.

Philip knew there had to be a better way and did thorough research before his trusted technology vendor, RMM Solutions, recommended CensorNet’s solution, which had all the elements he was looking for.



Customer

Forward Financial Bank



Industry

Banking



Challenge

Providing remote employees with secure access to highly sensitive financial data without weighing down on IT.



Solution

CensorNet MFA (Multi-Factor Authentication)



Implementation

RMM Solutions

The advantages with CensorNet

Philip's favorite part about CensorNet's Multi-Factor Authentication solution is that his technology team does not have to spend time dealing with the solution. After the fast and easy installation, everything just ran smoothly.

He also notes that the employees do not even consider the extra layer of security a hassle. Since they always carry their mobile devices on them, logging in is quick and convenient.

Feedback and results

Philip is happy that he is able to give the bank's employees the option of working from home, so they may have a better work-life balance. He sympathizes with parents who have sick children or busy employees who want to finish up their projects after dinner at home.

He is, however, also very aware of the threat landscape and has noticed how the FFIEC has been increasingly focused on data security and has been pushing a lot of information on the subject. It was important to him that he took a proactive step to get ahead of the game rather than be sorry after it was too late.

He is very pleased that the solution works so well and is hassle free for IT, all the while the employees are having an easy time using it.

“The FFIEC has been pushing a lot of info on IT security, and they have been increasingly focused on the subject. I wanted to be proactive and be ahead of the game rather than sorry when it's too late. That's why I decided to implement CensorNet's Multi-Factor Authentication Solution.”

Philip Venzke CIO & VP at
Forward Financial Bank

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